

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

Type of Meeting	SA-1 Quality Improvement Committee (QIC)	Date	July 21, 2015	
Place	Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550	Start Time:	2:00 PM	
Chairperson SA-1 Liaison	Debra Berzon-Leitelt, LCSW, MPA	End Time:	3:30PM	
Co-Chair SA-1 Liaison	Barbara Paradise, LMFT			
Members Present	Levana Adato, Mary Camacho-Fuentes, Lauren Cheung, James Davis, Christina Judson, Velia Lopez, Nate Lloyd, Nicolle Lovely, Barbara Paradise, Trinh Phan, Trisha Rich-Thurm, Michael Boroff, Erin Steponovich			
Agenda Item & Presenter	Discussion and Findings		Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Call to Order & Introductions	Meeting was called to order at 2PM. Introductions were made.		N/A	Barbara Paradise
Review of Minutes	No Review of Minutes		Minutes were unavailable.	Barbara Paradise

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Quality Improvement			
Patient's Rights Office	<p>No Patient's Rights Posters are available at this time.</p> <p>NOA-E was provided in Spanish</p>	<p>Agencies will follow up with Patient's rights when the posters are available.</p> <p>Members asked if NOAs can be mailed. Barbara will inquire with Patient's Rights.</p>	Barbara Paradise
Reports of Audits/Reviews	<p>Child and Family Guidance shared their experiences with the PEI Audit.</p> <p>Lauren Cheung shared that she anticipates a PEI audit and an upcoming QI audit.</p>	Members can take the data back to their legal entities to discuss implications.	Barbara Paradise
Cultural Competency	Michael presented on updates from the Cultural Competency Committee, specifically the findings of the Under-Represented Ethnic Populations Unit	Members discussed how recommendations can be incorporated into agency-related Quality Improvement projects.	Michael Boroff
QLACDMH Parameters for Spiritual Support (4.15)	Barbara reviewed the Parameters as provided during the Countywide QI meeting. Barbara discussed that Leticia Ximenez will be coming to an upcoming QIC meeting	Upcoming presentation at a future meeting	Barbara Paradise
Quality Improvement- CSEC (Clinical PIP) VANS (non clinical PIP) MHSIP	<p>Barbara informed the QIC members about the Countywide QIC's plans for PIP projects related to the clinical Commercial Sexual Exploitation training study that they are formulating and the VANS non-clinical PIP regarding a computerized, web-based Service-area-wide capacity list.</p> <p>Barbara reported that the May 2015 data is back but that they are still waiting on the Nov 2014 data. Barbara reported that data analysis is beginning.</p>	Members mentioned attending the CSEC training and finding the information helpful and informative.	Barbara Paradise

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Policy Updates	Barbara shared the new policies that were just released: Bilingual and Interpretation policies	Members reviewed policies	Barbara Paradise
Office of the Medical Director (OMD)- Meaningful use New upcoming parameters	<p>Barbara shared that there is ongoing monitoring of prescriptions of psychotropic medications to youth (the TARs) specific to foster youth and that this is a state trend per the OMD.</p> <p>Clinical event reporting went live for DO in July 2015. Contractors do not have video trainings due to server issues. There is problem-solving occurring to give contractors access.</p> <p>For DO clinics the meaningful use clinical matrix will begin in Oct, monitoring weight, height, and BMI. Now monitoring BP and there will be a policy coming for DO.</p> <p>New parameters are being developed to address insufficient engagement related to suicidal ideation (i.e. missed appointments, multiple providers, poor treatment team communication) A training is pending.</p> <p>Another new parameter in the works is one on working with consumer with co-occurring intellectual disabilities being developed in collaboration with Regional Center. A training is pending.</p>	N/A	Barbara Paradise
Change of Provider Request Logs	Barbara reminded the membership to provide them to the Patient's Rights office in a timely manner	N/A	Barbara Paradise

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Quality Assurance			
1915b Waiver	Barbara presented on materials provided from the Countywide QA meeting discussing that the DHHS granted a 5 year waiver for LA county as long as LA county is willing to comply with stipulations. Barbara shared the stipulation list.	N/A	Barbara Paradise
State Documentation Training	Barbara reported that the state will be doing a mass training and that DMH will send representatives. There will not be room for contractors.	DMH QA department is pursuing this ongoing issue.	Barbara Paradise
IBHIS updates	Barbara reported per Countywide QA that they are still waiting for Crisis. Jail is going to DHS, Juvenile Justice is having a conversation with County Counsel about how to share EHR and DHS data compliant with HIPPA.	N/A	Barbara Paradise
Crisis Eval note and Risk Tool	Directly operated policy- Discussed caps and lock-outs for crisis billing with respect to PMRT	Members discussed differing opinions about when to bill collateral vs crisis and if you can't bill crisis, what to bill instead.	Barbara Paradise
Co-signatures on co-billed notes.	Barbara reported that there is a recommendation to have a written procedure on how agencies will address the need for co-signatures on co-billed notes.	N/A	Barbara Paradise
Time of meeting	Members discussed previously had discussed that there doesn't seem to be adequate time in the QIC SA meeting for review of info and questions and discussion. Erica Melbourne, PsyD, suggested that the meeting be extended to a 2 hour meeting bi-monthly	Barbara suggested that the suggestion be tabled until the following meeting for discussion with the full membership since the previous meeting had been rescheduled.	Barbara Paradise
ICD 10 and DSM 5	Barbara reported on most recent updated info on ICD 10 roll out (Oct 2015). Barbara reported on the discussion from Countywide QA that the state may be only looking at ICD 10 and not DSM 5. DMH has not completed their evaluation of what they will do.	Members discussed the implications of the impact of the ICD 10 and DSM 5 disparities.	Barbara Paradise

Dept. QIC Minutes

7/21/14

Page 5

Next Meeting	Sept 1, 2015 2PM Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550 Large Conference Room 661-223-3800	N/A	N/A
---------------------	---	-----	-----

Respectfully Submitted, Barbara Paradise, LMFT